# Link Contracting

**COMPLIANCE SERVICES** 

Maintenance • Projects • M&E • Compliance





### **ABOUT COMPLIANCE**

#### At Link Contracting, we can start your journey to 100% compliance from the very first meeting.

By reviewing all your previous compliance certifications, we can advise what is due for renewal and create a fully bespoke package to support all of your compliance needs. Staying inline with our company values we strive to deliver 100% safe works, that are Right 1st Time and Completed on time.

We liaise with our clients to ensure we fully understand their individual business needs, site requirements, and ensure your package and schedule reflects this.

Once your servicing is complete, we provide individual bespoke reports, tailored to you and the service we have carried out. All our certification documents are available to you online 24/7. With an expansive knowledge of commercial, retail, and domestic properties from our servicing engineers, your requirements are sure to be met with each visit.

technicians and engineers, dedicated support staff and management with over 15 years compliance experience. We have the skills and knowledge to take away the pain of remaining 100% compliant!

Currently we deliver over 2000 planned compliance visits, across multiple contracts and disciplines



PPMs to a variety of clients, suiting their

Covering everything from HVAC to fixed wire testing and beyond, there is no service or certification we



**TOSHIBA** 

## MOBILISATION

### The first step is to build your bespoke Compliance package.

To fully understand the needs of your business, our compliance team will spend time on site to begin to build the picture of what your schedule looks like. Once all of the required information is collected we will generate your programme, ensuring no compliant expiration dates are breached.

As soon as your programme of works is agreed, we will ensure that any of your CAFM requirements are reviewed, understood and begin any required system training within the team.

- ✓ The compliance team will spend a number of days on site to build a bespoke package to suit your business needs
- ✓ We will discuss and advise on your Compliance requirements as a business to ensure the works are delivered as efficiently as possible, with minimal disruption
- ✓ Following our mobilisation period we will produce a programme bespoke to your business
- ✓ Gives you 100% peace of mind

### DELIVERY

We create a tailor-made schedule of works



Organise visits directly with each individual sit



Provide documents and certification within agreed timeframes



Schedule and deliver remedial works following non-compliant findings



Categorisation of risk to provide you with urgency and timescale of remedial works



Adherence to monthly KPIs

### **COVERED SERVICES**

Here are a few examples of servicing we carry out, this is not an exhaustive list so please feel free to enquire regarding any of your servicing needs.

- ✓ Fire Extinguisher Servicing
- ✓ Fire Alarm Servicing

AND DESCRIPTION OF

- ✓ Emergency Lighting Servicing
- ✓ Lightning Protection Servicing
- ✓ Water Hygiene services and Legionella risk assessments
- ✓ Gas safe servicing
- ✓ HVAC Servicing

- ✓ F-Gas Servicing
- ✓ Drainage and Gutter inspections
- ✓ Fixed electrical testing including Compex (petrol forecourts)
- ✓ Portable Appliance Testing (PAT)
- ✓ Lift Servicing
- ✓ Pest control



### **FEEDBACK**

Over the past three years Link have completed various compliance works for Co-op including, fire extinguishers, emergency light testing and RCD/RCBO testing.

Works are always completed to a high standard with documents and certificates uploaded correctly and within the KPI timeframe.

Lisa Worrall, Contract Manager Group Property Co-op

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We have had a longstanding partnership with Link for our Reactive works for many years, though for FY21-22 Link were awarded the tender for several Compliance PPM service lines.

Considering we were well into our Financial year when the tender was awarded we had over 430 Jobs to be attended, Time was a challenging factor that we were facing. The programmes needed to be planned, attended, completed and invoiced all within a strict deadline of 5 months.

The Compliance Manager and his team at Link arose to the challenge, quickly providing proposed schedules for review showing his consideration for our anniversary dates, Test frequencies and other factors that could impact our business such as remedial work requirements and impressively demonstrated how to avoid/ minimise impact to trade should failures arise. All service line programmes were approved and ultimately delivered on time and with the added bonus of being within our forecasted budget.

I would highly recommend Link's Compliance services and give thanks to the team for their attention to detail, expertise and delivery.

I look forward to working with them again when the programmes are due for renewal.

#### Compliance Team,

Well Pharmacy







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